



Quickservice
TECHNOLOGIES

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Tim Hortons®



QUICKSERVICE TECHNOLOGIES - POWERING PROFITS FOR TIM HORTONS RESTAURANTS

Quickservice Technologies has proudly supported Tim Hortons Restaurant operators for 20 years with best in class POS hardware and software, providing the solutions needed to grow the brand. The innovative iQtouch POS software capitalizes on those years of experience.

Features such as Conversational Ordering streamline order taking, reducing wait times at the counter and the drive-thru to maximize Restaurant output. Get the most from your Restaurant, with iQtouch.

MORE THAN SOFTWARE
Check out our
other offerings:



Security and DVR
Wireless Headsets
Drive-Thru Timers
24/7 Bilingual Support

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WHAT MAKES IQTOUCH BETTER THAN THE REST?

iQtouch was designed to be fast, reliable, and fully-featured. In close cooperation with Restaurant Owners just like you, our development team created this POS specifically with Tim Hortons in mind.

Restaurant Owners using iQtouch have commented that Team Member training times have been reduced by half, when compared to previous solutions at their Restaurants.

This translates into measurable cost and service benefits for Restaurants, and happier Guests.



Select any menu item to highlight the ingredients in it. This feature is great for showing the items needed to make any standard sandwich build.

Easily customize the flavors of products available at your location with a 'Preferencing' function that has been expanded throughout the menu.

Press to add or remove ingredients to your chosen item with a touch. Fast and easy.

iQtouch works seamlessly with the way you work.

With more features than we can list, iQtouch provides the latest in automated combo handling as well as detailed transaction histories and menu preferencing.

Backed by our 24/7 bilingual technical support team, we stand by our statement. iQtouch is better than the rest.

Read on, and decide for yourself.



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Combos can be entered with a touch, displaying all components instantly.



Intuitive and clearly labeled menu items provide speedy and accurate order entry.



Add or delete multiple trays to group orders with a touch, to easily break out billing.

These and other time saving features eliminate confusion or delays, at the counter and in the kitchen

As the Tim Hortons menu continues to expand, the intuitive iQtouch application will tackle your future needs.

Additional features include:

- A la carte items automatically convert into and present as corresponding combos in the order panel to both guests and Team Members.
- 'Replace' function allows easy modification of any item, displaying all applicable substitutions.
- 'Pickup' function stores orders for tendering later, allowing facilitation of catering orders.
- Simply press 'Repeat Item' to order multiple servings of menu items and combos.
- Made a mistake? Just press 'Cancel Order'.
- System functions can be scheduled to suit any interval - for example the daily soup rotation automatically takes effect at 12am every day.



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Panasonic

**THE FUTURE IS
VERSATILE**



STINGRAY III POINT-OF-SALE SYSTEM

THE ADAPTABLE **POS** FROM THE **LEADERS *in* RUGGED**

The Stingray III is built to address two realities of today's retail and food service industries: change will only accelerate and style matters, especially at the point of purchase. We used a modular design, built on a common platform, to create a POS system that can stay current in the face of mobile payments and shifting business requirements. With Stingray III, you can change operator screens, add consumer displays and reconfigure its profile on the fly.

We stripped away the uninviting wall of industrial-strength POS from previous machines and replaced it with sleek styling, a minimal footprint and touch screen ease that make Stingray III the perfect companion for everything from haute boutiques to big-box retailers. Of course, at its core, Stingray III is still a Panasonic workhorse that can shrug off the soda spills and airborne grease of the busiest quick service restaurant.



THE ANATOMY OF A **POS MAKEOVER**

PLAYS ALL THE ANGLES

The display tilts for easy access to ports and swivels to make way for closer interactions with customers.

HIGHLY CONFIGURABLE

Choose from a range of processors, operator touch screens and customer display options.

MOUNT IT HIGH, MOUNT IT LOW...

Or somewhere in between. You have a wide range of options, including low-profile stands, pedestals and fixed wall mounts.

BRAND-BUILDING DESIGN

Whether you need to elevate your existing brand or are looking for a POS system that provides a sophisticated experience for a fashion-forward brand, the Stingray III has the modern styling you need.

SMALL FOOTPRINT

With a footprint just over 9 1/2" x 9 1/2", the Stingray III requires 25% less counter space than previous models.

NONSTOP PERFORMANCE

Every component is engineered for continuous use. No detail was overlooked in our drive to make the most reliable POS possible — from the screws that anchor the hinge, to the seals on the LCD.

**EASY ON THE EYES,
EVEN EASIER TO CLEAN**

The sleek, thin-bezel design brings a modern aesthetic to the counter with a sealed surface that is simple to clean.

SPILL-PROOF, DUST-RESISTANT

Our engineers designed the Stingray III to withstand spills, airborne grease and rough handling. The IP52-rated display/CPU module resists particulates and can take a direct spray of soda.

LEGACY READY

The Stingray III is backward compatible with your older peripherals, so you can put your current hardware investment to work with a new POS.

SINGLE CHASSIS PLATFORM

The entire lineup shares a common interchangeable design built around a purpose-built CPU/touch screen module, so you can mix, match and add components as your business needs change.

BUILT TO HOT SWAP

Screen/CPU modules and hard drives pop off for fast changes — no tools required — so you can switch out hardware and be up and running in minutes.

DOWN UNDER PORTS

Placing the IO panel underneath the screen protects it from spills and makes cable routing easier and cleaner.

STATE-OF-THE-ART SECURITY

Optional encrypted card reader and biometric lockout make this the most secure Panasonic POS in history.



HANDS-ON CUSTOMER EXPERIENCE

The optional customer-facing touch screen display lets customers make their own selections and respond to real-time promotions. The included 720p HD camera captures demographics or security data.

Build It Your Way

We designed the Stingray III platform for maximum flexibility, so you can mix, match and build the right POS for your application needs.

PROCESSOR

- ELITE: Fan-cooled Intel® Core™ i5-4590T vPro™ Processor
- PRO: Fan-cooled Intel® Pentium® Processor G3320TE
- LITE: Fanless Intel® Celeron® Processor N2930

CUSTOMER-FACING SCREEN OPTIONS

- Two-line, 20-character VFD
- 12-inch LCD with 720p HD camera, optional resistive touch panel

OPERATING SYSTEM

Microsoft® software Windows® operating system
Embedded (7 Pro through 8.1 Pro)

PRIMARY SCREEN OPTIONS

- 15-inch LED resistive touch panel
- 15-inch LED projected capacitive touch panel
- 17-inch LED resistive touch panel

FORM FACTOR

- Upright
- Low-profile
- Wall mount



Services and Support

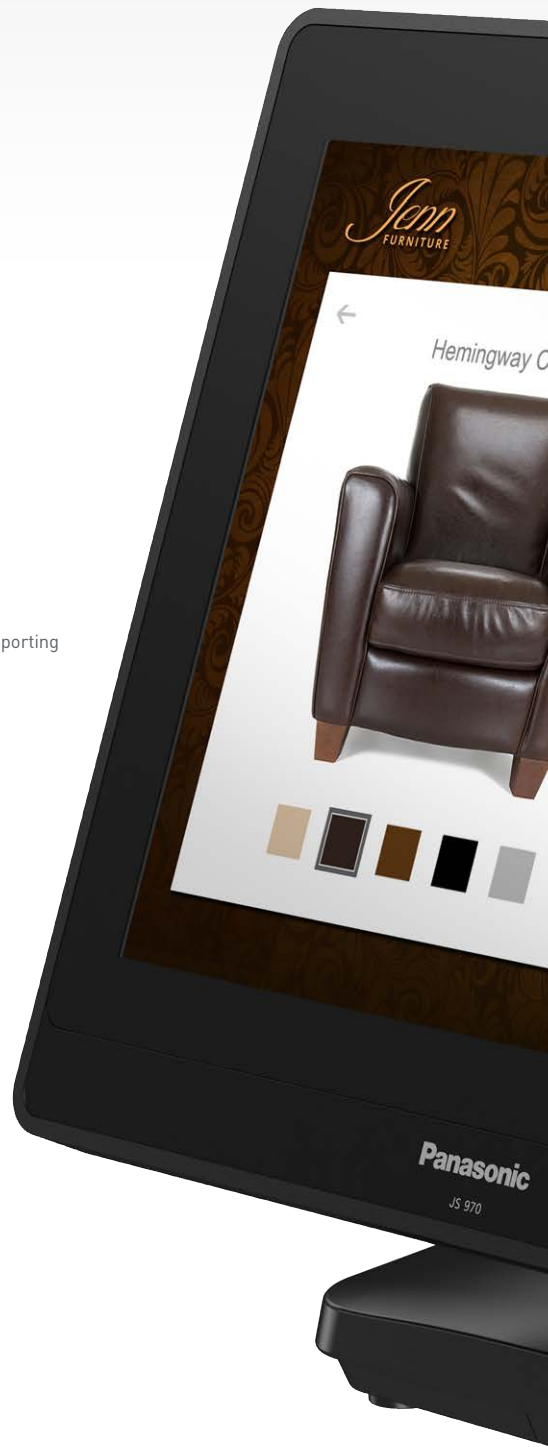
We provide services and support a la carte so we can tailor them to your exact needs. Choose a lean service contract to protect against hardware failure or outsource design, deployment and long-term admin needs to us, so you can focus on managing your business instead of troubleshooting technology.

SERVICES

- Technology Consulting
- Solutions Architecture
- Project Management
- Site Surveys
- Installation
- Technical Training
- Managed IT Services

SUPPORT

- 24/7 Help Desk
- Warranty Service
- Advance Exchange Warranties
- Onsite Repairs
- Depot Repairs
- Custom Service Portals
- Service Response Analysis & Reporting



Call on Panasonic

The Stingray III is just one of the many building blocks we deploy in our comprehensive point-of-sale solutions. From peripherals and mobile POS machines, to integrated surveillance systems that capture every sale, Panasonic hardware is the transaction-processing foundation for some of the world's leading restaurants and retailers.

Whether you are considering incremental upgrades or building out new locations across the country, Panasonic can be your single source for equipment, systems design, installation and long-term support. You can count on us for objective technology consulting, precision deployments and the industry's most reliable electronics hardware.



CONTACT US

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